

JAIKI SAGAR

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PROFESSIONAL SUMMARY

Data and Product Analyst with ~1.5 years of experience turning stakeholder data requirements into validated datasets, standardized and ad-hoc reports, and insights that business teams act on. Advanced SQL with hands-on reporting in Metabase, Tableau, Power BI, and BigQuery, plus Python and applied statistics including A/B testing and hypothesis validation. Insurance domain experience across claims, deductions, and provider network data. Strong on data accuracy and completeness, identifying patterns and trends, and streamlining data gathering through automation. IIT Kanpur graduate who takes ownership and works independently.

WORK EXPERIENCE

Product Analyst, Loop Health

Apr 2025 - Apr 2026

B2B health-tech startup; corporate insurance, claims data, and provider network data.

- Partnered with product, engineering, and operations stakeholders to translate their data requirements into standardized and ad-hoc reports and decomposition frameworks tracking claims performance, reducing query rate from 40 percent to 32 percent and cutting P90 turnaround time by 21 percent and P50 by 33 percent
- Identified disease-wise document patterns and trends across top third-party administrators, converting the findings into recommendations that partner teams used to target process improvements
- Streamlined data gathering by deploying an LLM-based automated validation check against a blacklisted-provider list across 4K monthly claims, eliminating 100 percent of manual dependency and unlocking roughly 0.5 FTE of capacity
- Improved data accuracy and completeness by leading a structural overhaul of the in-app claims attribution framework, enabling reliable segmentation and consistent reporting across 10K+ monthly claims and delivering a 30 percent sustainable uplift in the adoption KPI
- Analyzed customer dissatisfaction data to isolate the two dominant drivers, turnaround time and deductions, accounting for 70 percent of DSAT, and worked with product and operations to ship fixes that improved CSAT by 11 percent

Product Analyst Intern, Apmart

Aug 2024 - Mar 2025

Quick-commerce startup running 10 minute grocery delivery in tier 2+ cities.

- Designed and executed end-to-end A/B experiments on customer engagement levers, validating hypotheses statistically and translating behavioral patterns into targeting recommendations that increased user engagement by 20 percent
- Owned app homepage performance through continuous analysis of user activity data, identifying trends and iterating content and layout strategy to improve retention by 15 percent

SKILLS

- **Data and Query:** SQL (Advanced), Python (Pandas, NumPy), Excel / Google Sheets, Data Modeling
- **BI and Reporting:** Metabase, Tableau, Power BI, BigQuery, Mixpanel, Google Analytics 4, Standardized and ad-hoc reporting, KPI design, Dashboard and report development
- **Statistics and Analysis:** Hypothesis testing, A/B experimentation, Pattern and trend identification, Root cause analysis, Customer segmentation, Cohort analysis, Funnel analysis, Benchmarking frameworks
- **Data Quality and Automation:** Data validation and accuracy controls, Data quality checks, Process improvement, LLM-based workflow automation, N8N, Supabase, Bolt.new
- **Domain and Collaboration:** Insurance claims and deductions analysis, Cross-functional stakeholder management across product, engineering, and operations, Executive-ready communication, JIRA, Confluence, Figma

EDUCATION

Bachelor of Technology (B.Tech), Materials Science and Engineering

Jul 2020 - Jul 2024

Indian Institute of Technology (IIT), Kanpur

POSITION OF RESPONSIBILITY

Head of Marketing, Antaragni, IIT Kanpur

Dec 2023 - Mar 2024

- Secured sponsorships worth INR 50 lakhs by pitching brand decks to national brands
- Led a 30-member marketing team to drive end-to-end festival strategy and execution